



State Support Team

SLDS State Support Team: A Revamped Approach to Technical Assistance

Webinar
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Webinar Overview



- Current approach
- New approach
- Next steps
- Common questions
- Questions from participants

SST 101



What is the State Support Team?



- ✓ **Free help: technical assistance initiative of the SLDS program**
- ✓ **We are not the Feds**
- ✓ **Available to all states, regardless of SLDS grant status**

Who are we?

Experienced state data systems experts with expertise in early childhood, K12, postsecondary, and P-20V sectors

What do we do?

- Provide individual and group assistance to states addressing a host of SLDS-related issues
- Facilitate communication and collaboration across states working on similar issues; share best practices among states

SST support can include areas such as:



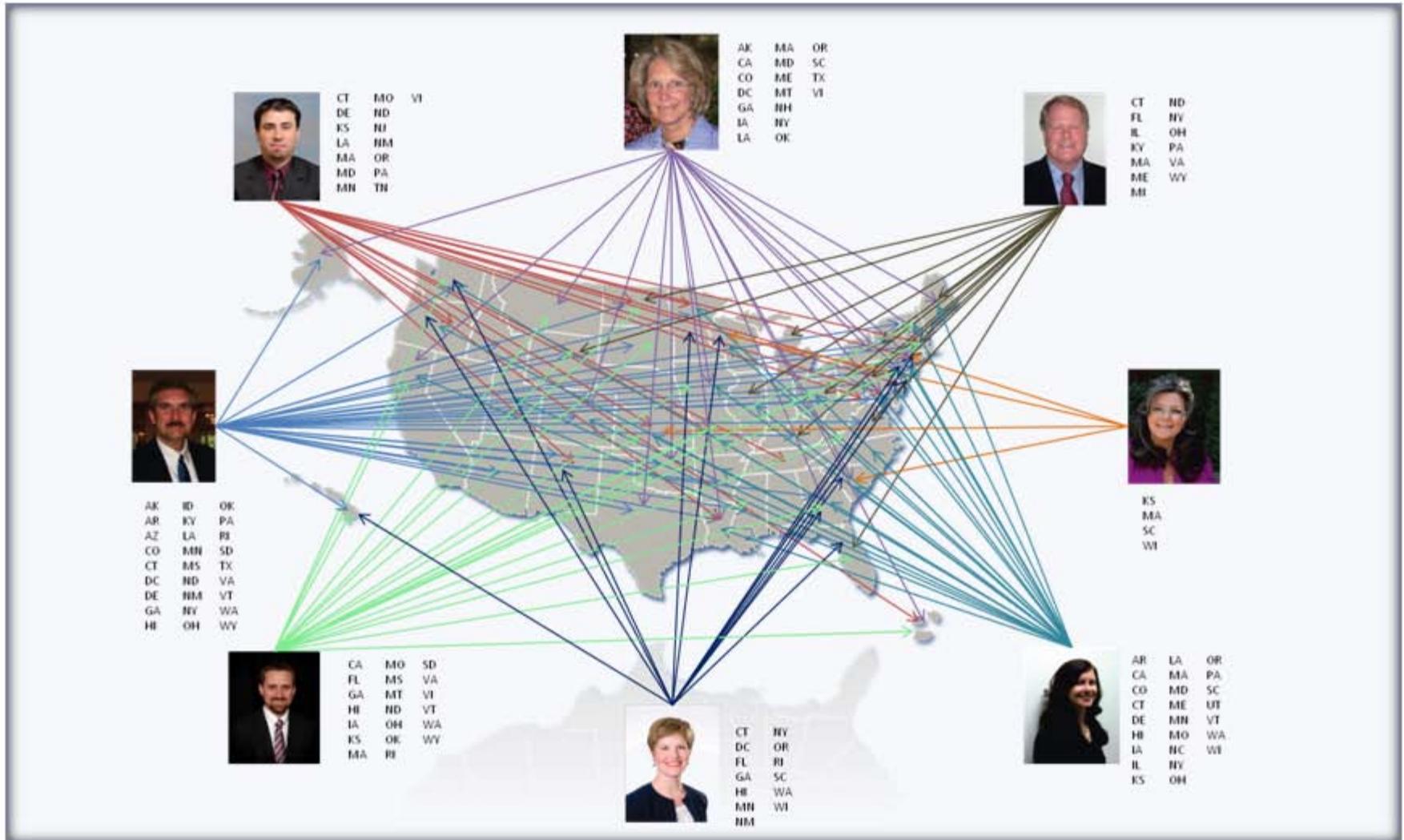
- technical design
- P-20V data linkage
- collaboration with districts
- data governance/quality
- privacy/security
- state/district relationships
- master data management
- indicator development
- project management
- data use



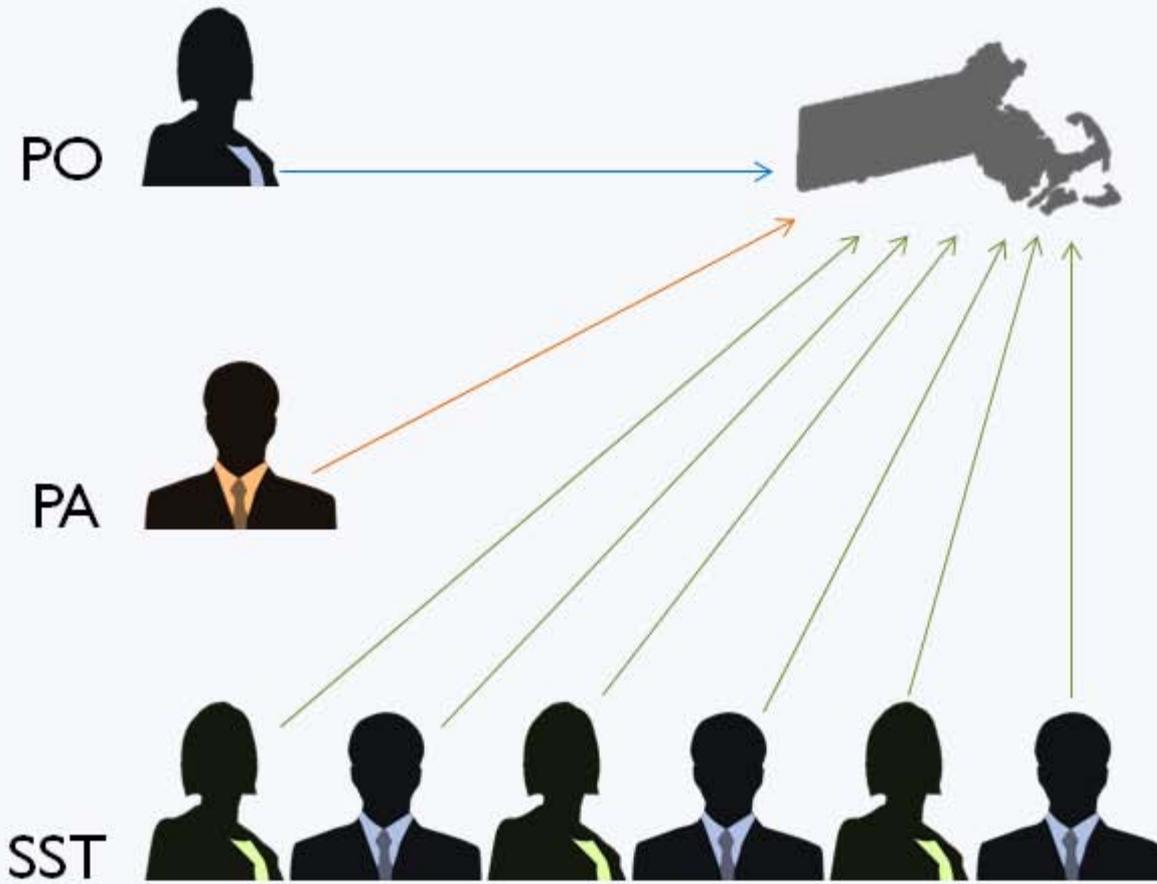
Current TA Approach



Current Technical Assistance Approach



Current Technical Assistance Approach



New TA Approach



New Technical Assistance Approach



1 PO



1 PA



1 SST

New Technical Assistance Approach



Each state (and territory) has a primary SST contact.

Each state's "go to" SST member:

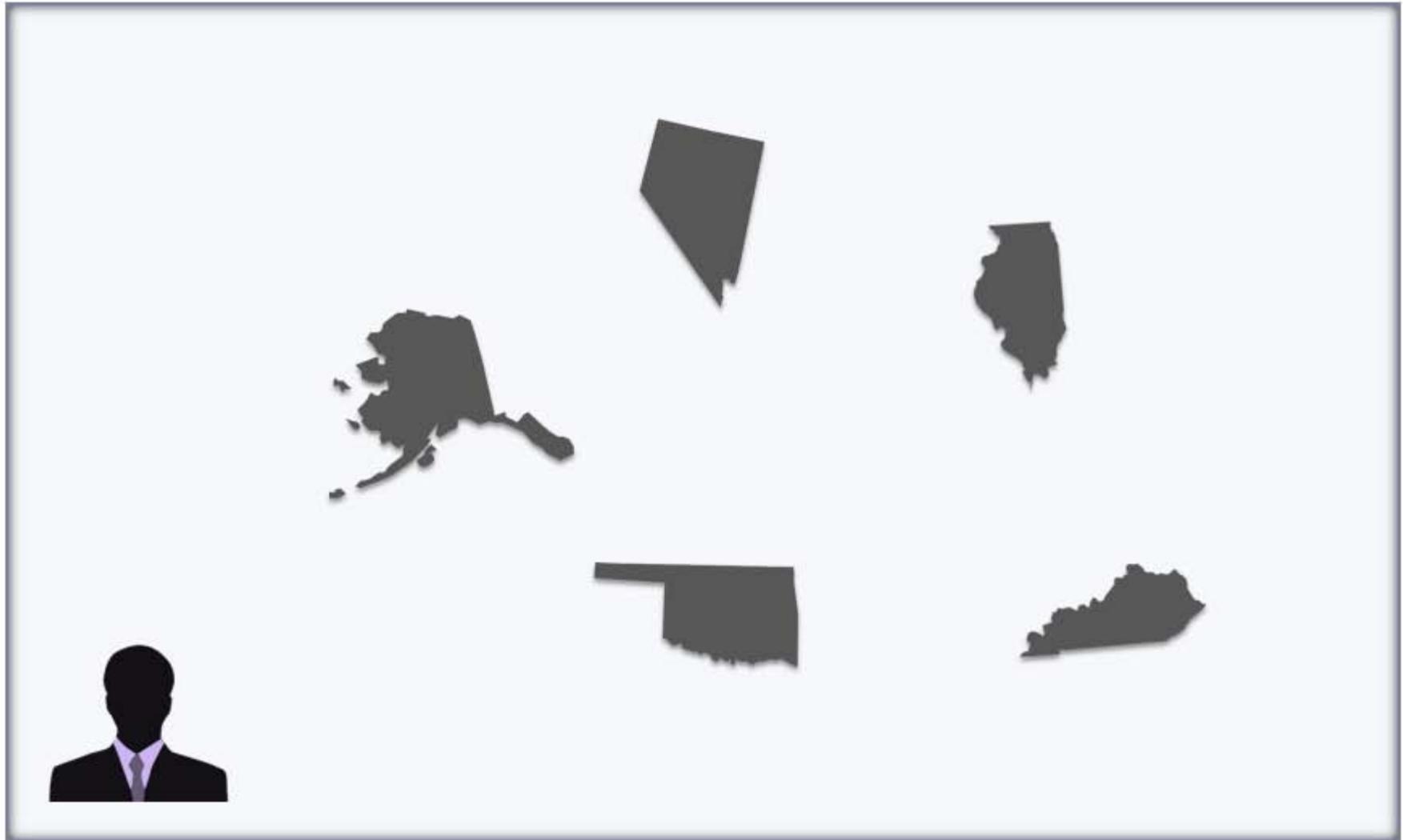
- helps to identify needed resources
- works with you to develop & implement an individualized technical assistance plan
- engages other SST members as needed
- provides ongoing support



New Technical Assistance Approach



New Technical Assistance Approach

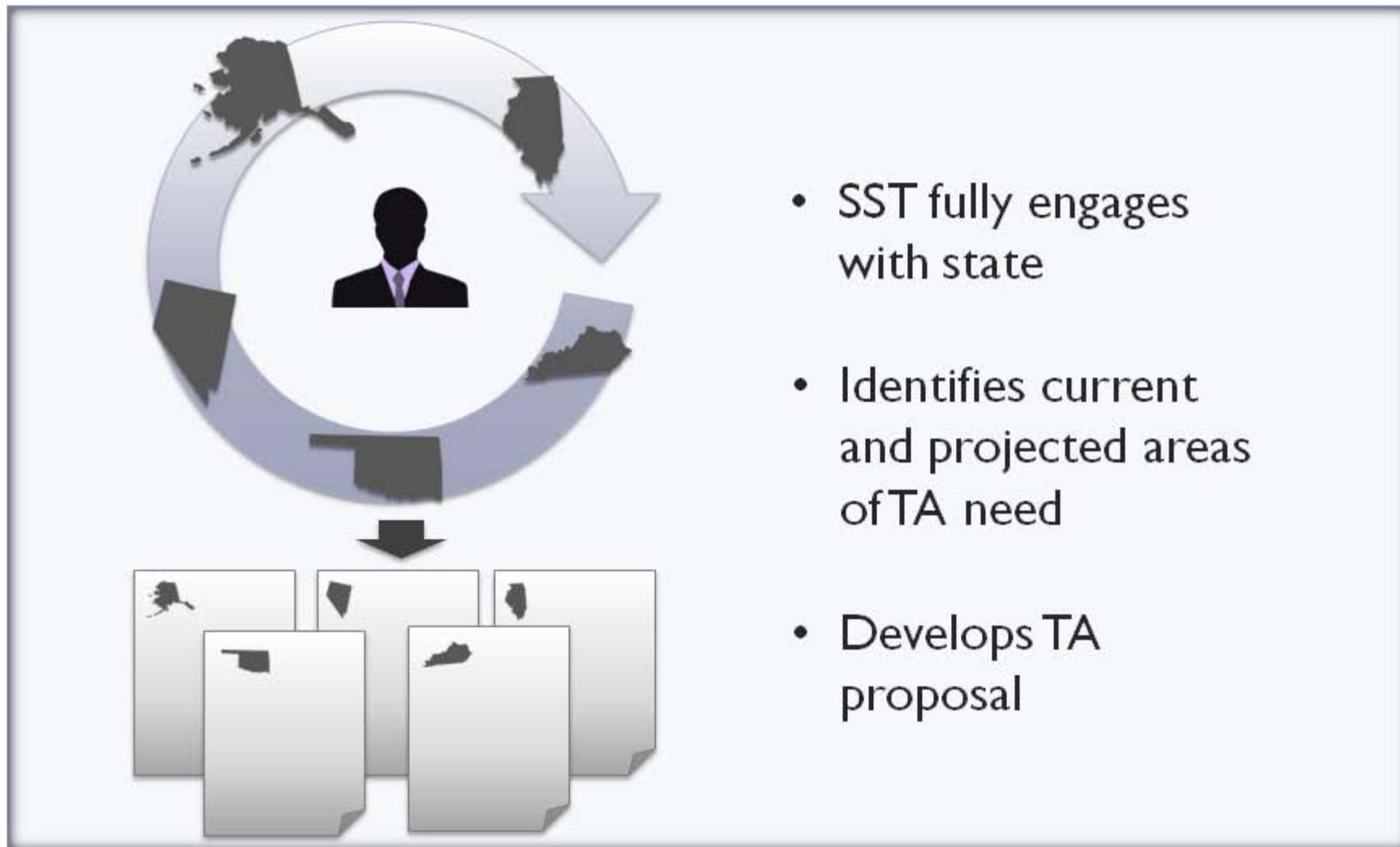


New Technical Assistance Approach



- Established and consistent point of contact for the state
- Provides a comprehensive and stable view into SLDS efforts
- Allows for greater responsibility and ownership by SST

New Technical Assistance Approach



- SST fully engages with state
- Identifies current and projected areas of TA need
- Develops TA proposal

Next Steps



- By the end of May, the primary SST will contact each state/territory to begin discussing the current status, SLDS goals, and potential areas in which you'd like assistance
- SST will then begin to draft a proposal for the potential scope of technical assistance work with your state/territory over the coming year

Common Questions



- My state doesn't currently have a SLDS grant. Will we have a primary SST?

Yes! Every state/territory now has a primary SST member and will be contacted by that SST member to discuss their technical assistance needs and how SST can help address them.

- I'm currently working with an SST member. How will this change in approach affect that work?

Your state's primary SST member will coordinate with you and the SST you've been working with to ensure the current work fits within the comprehensive TA plan.

Common Questions *(continued)*



- Can I still receive TA from an SST member who isn't my primary contact?

Yes. If you have a particular TA need that is best met by an SST member who is not your primary SST, your primary SST will work with you to identify the additional SST resources necessary to assist you.

- What if my state's needs change over the course of the year?

We expect that some needs will change over time. If new or revised needs arise, your primary SST will work with you to determine whether to revise the scope of the TA plan for your state.

Questions from Participants



State Support Team Update



Contact Info and Resources:

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SLDS SST webpage:

<http://nces.ed.gov/programs/slds/techassistance.asp>

SLDS GRADS website:

<http://nces.grads360.org>